



#### Automated unobtrusive assistance for complex user tasks

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# CAPTURE AND CREATE

# **Capture**

Uses smart Q&A wizards to guide a person when adding new data and know-how

# **Update**

Allows moderated commenting, editing and new additions

#### **Plan**

Creates adaptive custom workflows based on perceived goals and available knowledge

#### **SHARE AND INTEGRATE**

#### **Personalise**

Accounts for the needs of different users and different types of information

# **Explore**

Uncovers and presents information from disparate sources in ways that allow for quick and easy access

## Search

Locates documents based on knowledge beyond what has been asked for

#### **Publish**

Collates information so that complete documents can be assembled and printed

## **Connect**

Provides contextual advice, lessons learned and know-how for planned activities

# Integrate

Seamlessly merges information from internal and legacy databases and live feeds

# CONTROL AND MONITOR

#### Governance

Maintains oversight and audit trail to ensure risk is managed and compliance ensured

#### **Monitor**

Provides overviews of general patterns, user activity and Business Intelligence

# Security

Controls access to information on a 'need to know' basis